

Pipelines

WINTER 2026



Prepare Your Pipes for Winter

Winter can bring beautiful snow, but it also brings a greater risk to your home's pipes. When the water inside a pipe freezes, it expands! This can lead to bursting pipes and unexpected headaches for you and your family.

Take steps to protect your home and keep things running smoothly:

1. Watch out for cold spots. Pay special attention to pipes that are outside, exposed to cold air, or located along outside walls. Pipes in basements or crawl spaces are especially vulnerable when temperatures drop.
2. Set your thermostat no lower than 60°F to keep your home warm enough to prevent freezing.
3. Let your faucets drip slightly during extremely low temperatures. This small flow of water can help keep pipes from freezing.
4. Open cabinet doors under sinks to let warm air reach the pipes.
5. Empty your taps by finding your water shut-off valve and turning it off. After closing the valve, unscrew garden hoses and open your outside taps to drain any leftover water.
6. Seal drafty spots where cold air could reach your pipes, such as around windows, exterior walls, or cracked foundations. This helps keep the cold out and the warmth in.
7. Wrap exposed pipes in basements or crawl spaces with foam insulation, heat tape, or low-wattage pipe heaters to give them extra protection.

If you think a pipe may be frozen, it's important to act quickly and gently thaw it to prevent it from bursting.

1. Identify the frozen section. This is often near an exterior wall or where the water line enters your home.
2. Leave a water tap open downstream from the frozen area. This helps you know when the pipe has thawed and allows water to flow.
3. Apply heat using an electric heating pad, a hair dryer, or another safe source. Never use an open flame.
4. Need help? If you're unsure of what to do or can't find the frozen pipe, give us a call.

Sign up for WaterSmart!

Your water meter provides near real-time water usage data. You can access your data at anytime in your WaterSmart portal.

Effective January 1, 2026, registration is required to qualify for a leak adjustment.

Through WaterSmart, you can:

- Learn how to save money by managing your water use
- Detect leaks and follow our Leak Resolution Process
- Get notifications about water main breaks, boil advisories and even water service shut off notices.

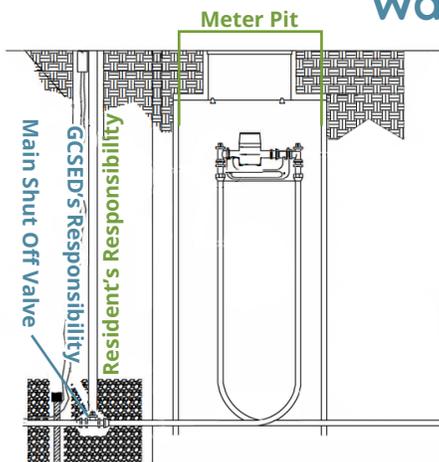
Getting started is easy:

- Visit greenecountyoh.watersmart.com
- Enter your account number and your zip code
- Enter your email and create a password

Learn how you can save money.



Water Service Line Responsibility



If an issue occurs with your water service line, it's important to know who is responsible for fixing it, you or Greene County Sanitary Engineering?

The key point of distinction is the main shutoff valve, which is typically located before the meter pit.

Greene County Sanitary Engineering is responsible on the street side of the valve while the property owner is responsible on the property side of the valve. This includes the meter, the pit, plumbing inside the pit, and the service line to the

property.

Reminder for Winter:

If meters are damaged by freezing or any other cause, the customer will be responsible for the cost of the meter and this cost will be added to the bill and must be paid when the next bill comes due.

Have questions? Contact GCSSED for more information.

Holiday Recycling

The holidays may be over, but you can continue to give by recycling your Christmas tree, holiday lights, cardboard boxes, gift wrap, and batteries with Greene County Environmental Services.

Cardboard and Gift Wrap:

Recycle cardboard boxes and gift wrap with your curbside recycling or at Environmental Services. Break down boxes. For gift wrap, only paper is accepted—no foil, ribbons, or bows.

String Lights:

Recycle holiday string lights. Do not put them in your regular curbside recycling. They will cause tangles. Bring in your old or burnt out lights directly to our facility for proper recycling.

Christmas Trees:

Drop off your tree at Environmental Services. Please remove all lights, decorations, and the stand. Bagged or wrapped trees cannot be accepted.

Batteries:

Recycle household batteries. Do not put them in your curbside recycling. They will cause fires. Bring batteries directly to Environmental Services for proper recycling.

Recycling supports new products, creates local jobs, and conserves resources.

Drop-off Location:

2145 Greene Way Blvd, Xenia, OH 45385

Household Hazardous Waste

Greene County Environmental Services
2145 Greene Way Blvd, Xenia, OH 45385

Drop Off Events:

Tuesday, Jan 27 - 12:30pm to 2:30pm
Tuesday, Feb 24 - 12:30pm to 2:30pm
Tuesday, Mar 24 - 12:30pm to 2:30pm
Saturday, Apr 11 - 9:00am to 12:00pm
Tuesday, Apr 21 - 12:30pm to 2:30pm

Materials accepted at staff discretion.

Accepted:

- Acids & Cleaners
- Aerosol Sprays
- Antifreeze
- Herbicides & Pesticides
- Putty & Adhesives
- Stains, Varnishes & Paint Thinner
- Oil Based Paints
- Fuels, 5 gal Max

Not Accepted:

- Motor Oil
- Electronics
- Small Household Appliances
- Computers
- Televisions
- Pharmaceuticals
- Ammunition
- Explosives

Division Spotlight: Environmental Services

Greene County Environmental Services is a division of the larger Greene County Sanitary Engineering but operates as its own department. The division manages recycling at its drop-off recycling facility and special programs that divert valuable material from becoming waste. Environmental Services operates a recycling, yard waste drop-off, and mulch pick-up facility available to all residents of Greene County, located at 2145 Greene Way Blvd, Xenia, OH, 45385.

With a team of 7, the staff manages the recyclable commodities that are delivered to the facility. Environmental Services hosts periodic household hazardous waste collection and tire amnesty collection events. They also provide countywide recycling education. Their work helps residents, schools, and businesses handle waste safely and



GREENE COUNTY
Environmental Services

responsibly.

By connecting recycled materials to end users in the region, Environmental Services strengthens local manufacturing and fuels the circular economy. Everything you recycle comes back to you!

Ways to pay your bill

Online: invoicecloud.com/GCSED

Phone: (855) 925-1665, 24 Hr. Service

Mail:

Greene County
Sanitary Engineering Department
P.O. Box 340
Xenia, OH 45385-0340

New Billing Rates

Greene County Sanitary Engineering funds all water and wastewater services through user charges, no tax dollars involved.

New water rates will go into effect January 1, 2026. There will be a 3.5% inflationary increase for water service and no change for sewer service. There will also be an increase in the disconnection charge from \$75.00 to \$100.00.

Greene County Sanitary Engineering

Administration Building

937-562-7450

Monday-Friday, 7:30 am to 4:00 pm
667 Dayton-Xenia Road
Xenia, OH 45385

After-Hours Emergencies

937-562-7450

Billing/Bill Payments

937-562-7457

Greene County Environmental Services

Recycling & Yard Waste Drop-off and Mulch Pick-up

Monday-Friday, 10:00 am - 6:00 pm
Saturday, 9:00am - 4:00pm
2145 Greene Way Blvd
Xenia, OH 45385

Administration Building

937-562-5925

Monday-Friday, 7:30 am to 4:00 pm
2145 Greene Way Blvd
Xenia, OH 45385

[greenecountyohio.gov](https://www.greenecountyohio.gov)