

# Pipelines

SPRING 2026



## Your Water Meter Can Serve You

Your water meter does more than just monitor for billing. In 2021, Greene County Sanitary Engineering began to upgrade water meters throughout the system to new smart meters. The installation of new smart meters to 24,000 water customers was completed in late 2024.

Your smart meter wirelessly communicates water usage data directly to the Greene County Sanitary Engineering as well as into the WaterSmart portal. The information can be used by staff to monitor how the water system is performing and provide more accurate data for billing. Additionally, you can access the data from your meter in near real-time to view your water usage in the WaterSmart portal.

Smart meters bring several benefits to you and your community:

- **Enhances Operational Control:** Smart meters frequently update meter data available throughout the water distribution system, which can help the Greene County Sanitary Engineering identify areas within the system experiencing water loss, helping to locate leaks and prevent larger main breaks.
- **Improves Meter Reading and Billing Accuracy:** Smart meters improve meter reading accuracy and reduce the possibility of errors. They also eliminate the need for our customer service staff to drive to every home and business to read meters.
- **Improves Customer Experience:** Smart meters provide information to you such as detailed water usage information, leak and plumbing issue detection, and money saving suggestions.
- **Benefits to the Environment:** Improved water usage management and better detection of leaks through the WaterSmart portal will conserve water resources.

To ensure that your smart meter can be read properly, please ensure that the lid of your water meter pit is clear of mulch and any other landscaping. Do not bury the water meter or place anything on top.

Enjoy the benefits of your smart meter through the WaterSmart portal at [greenecountyoh.watersmart.com](http://greenecountyoh.watersmart.com)

## Sign up for WaterSmart!

Your water meter provides near real-time water usage data. You can access your data at anytime in your WaterSmart portal.

### Through WaterSmart, you can:

- Detect leaks and follow our Leak Resolution Process
- Learn how to save money by managing your water use
- Get notifications about water main breaks, boil advisories and even water service shut off notices

### Getting started is easy:

- Visit [greenecountyoh.watersmart.com](http://greenecountyoh.watersmart.com)
- Enter your account number and your zip code
- Enter your email and create a password

Learn how you can save money.



## Employee Spotlight: Mark Chandler



Greene County Sanitary Engineering would like to congratulate our Director, Mark Chandler, on his retirement. Mark has been in the public utility industry for 34 ½ years. He started in the Village of Byesville in 1991, after working several years in the coal mines of eastern Ohio. As a certified Ohio EPA water and wastewater operator, Mark advanced to be Wastewater Superintendent for the Village until 2009. Aspiring to advance his career in the industry, he then accepted the role as Operations Superintendent for the Delaware County Regional Sewer District where he remained for 10 years. He came to Greene County Sanitary Engineering in 2019 where he served

as the Deputy Director of Operations & Maintenance. In July 2023, he was promoted to Director where he has served for the last 3 years.

Mark has a vast understanding of operating a public utility from the ground up. He has devoted much of his career to mentoring co-workers in operational processes, budgeting and planning, and designing collection systems, and O&M. Mark wants his legacy not to be for the work he has done throughout his career, but rather for his appreciation of the people he has served—employees and customers alike.

## Spring Recycling

Spring is here and you can make your spring cleaning valuable to all of Ohio. Recycle your paint, yard waste, propane tanks and batteries with Greene County Environmental Services.

### Paint:

Recycle paint at Environmental Services. Latex paint is accepted during all standard operating hours—no special day required. Oil based paint must be recycled only during our Household Hazardous Waste drop-off events.

### Yard Waste:

Recycle yard waste at Environmental Services. Your yard waste is recycled into mulch, which is available at no cost to any Greene County resident.

### Propane Tanks:

Drop off your propane tanks to Environmental Services. They should be given to staff at the Welcome Center.

### Batteries:

Recycle household batteries. Do not put them in your curbside recycling—they will cause fires! Bring batteries directly to Environmental Services for proper recycling.

Recycling supports new products, creates local jobs, and conserves resources.

### Drop-off Location:

2145 Greene Way Blvd, Xenia, OH 45385  
Mon - Fri 10AM - 6PM, Sat 9AM - 4PM

## Ways to pay your bill

**Online:** [invoicecloud.com/GCSED](https://invoicecloud.com/GCSED)

**Phone:** (855) 925-1665, 24 Hr. Service

### Mail:

Greene County  
Sanitary Engineering Department  
P.O. Box 340  
Xenia, OH 45385-0340

**In Person:** 667 Dayton Xenia Road,  
Xenia, OH 45385  
Monday-Friday, 7:30 am – 4:00 pm

**Drop Box:** Use the blue drop box in front of our office to leave a payment anytime.

## Household Hazardous Waste

Greene County Environmental Services  
2145 Greene Way Blvd, Xenia, OH 45385

### Drop Off Events:

Saturday Apr 11 9:00am to 12:00pm  
Tuesday Apr 21 12:30pm to 12:30pm  
Saturday May 9 9:00am to 12:00pm  
Tuesday May 10 12:30pm to 12:30pm  
Saturday Jun 13 9:00am to 12:00pm  
Tuesday Jun 23 12:30pm to 12:30pm

Materials accepted at staff discretion.

### Accepted:

- Acids & Cleaners
- Aerosol Sprays
- Antifreeze
- Herbicides & Pesticides
- Putty & Adhesives
- Stains, Varnishes & Paint Thinner
- Oil Based Paints
- Fuels, 5 gal Max

### NOT Accepted:

- Motor Oil
- Electronics
- Small Household Appliances
- Computers
- Televisions
- Pharmaceuticals
- Ammunition
- Explosives

## National Drug Take Back Day is April 25

National Drug Take Back Day is Saturday, April 25, 2026, from 10 AM to 2 PM.

The biannual, free event allows you to safely dispose of unwanted, unused, or expired over-the-counter meds, prescription meds, pet meds, and vitamins at collection sites nationwide.

Never flush medications! Safely dispose of unwanted medication to prevent environmental contamination.

Accepted items include: tablets, capsules, patches, and other solid forms of prescription drugs. Remove pills from bottles, place them in a clear, sealed bag. Liquid products, such as cough syrup, should remain sealed in the original container, with the cap tightly sealed to prevent leaks.

No inhalers, needles, or sharps will be accepted.

### Beavercreek City

Beavercreek Police Department  
1388 Research Park Dr, Beavercreek, OH

### Beavercreek Township

GCSO-Beavercreek Township Substation  
2195 Dayton-Xenia Rd, Beavercreek, OH

### Cedarville

Cedarville Police Department  
68 East St, Cedarville, OH

### Fairborn

Fairborn Police Department  
70 W Hebble Ave, Fairborn, OH

### Sugarcreek Township

Public Safety Building  
4398 Clys Rd, Dayton, OH

### Xenia

Greene County Sheriff's Office  
2295 Greene Way Blvd, Xenia, OH

### Yellow Springs

Bryan Center Lobby  
100 Dayton St, Yellow Springs, OH

## Greene County Sanitary Engineering

### Administration Building

937-562-7450  
Monday-Friday, 7:30 am to 4:00 pm  
667 Dayton-Xenia Road  
Xenia, OH 45385

### After-Hours Emergencies

937-562-7450

### Billing/Bill Payments

937-562-7457

## Greene County Environmental Services

### Recycling & Yard Waste Drop-off and Mulch Pick-up

Monday-Friday, 10:00 am - 6:00 pm  
Saturday, 9:00am - 4:00pm  
2145 Greene Way Blvd  
Xenia, OH 45385

### Administration Building

937-562-5925  
Monday-Friday, 7:30 am to 4:00 pm  
2145 Greene Way Blvd  
Xenia, OH 45385

[greenecountyohio.gov](https://www.greenecountyohio.gov)